

Registration:

In order to buy at our auction, you must be a registered member. You will be asked to complete a user details form and to pay the Annual Registration Fee (currently £5.00 + VAT) after paying the initial registration fee, your annual membership fee is due and payable on or before 1 December each year if you wish to remain an active bidder.

You will be issued with a bidding number and a membership card, you will need to produce the membership card each time you buy. (On our Specialist auctions, Police auctions and proceeds of crime auctions you will need to show your membership card on entering the premises. If you are not yet registered it is advisable to pre-register online prior to viewing)

Your bidding number is not transferable and you should not allow others to use it.

Raise your bidding number when you wish to bid and wait for the auctioneer to acknowledge you. If anyone else wishes to acquire the lot, they will bid against you by the same means. The auctioneer will continue taking ever-increasing bids from each interested party until all but one person drops out. The final bidder is the successful buyer and the auctioneer indicates that the lot is sold by knocking down his gavel on the rostrum and declaring the hammer price. Please note the buyer pays an additional percentage to the final hammer price. (Buyers Premium)

(Please return your bidding number when you leave the saleroom.)

Live Online Bidding

All online bidders will need to be registered with us prior to registering online.

Live online bidding is now available for all of our auctions apart from vehicle auctions via www.easyliveauction.com, enabling you to take part in the bidding from anywhere in the world, live as it happens. To bid online you need to register at www.easyliveauction.com.

In completing the bidder registration on www.easyliveauction.com and providing your debit / credit card details and unless alternative arrangements are agreed with Clwyd Auction Centre, you:

1. Authorise Clwyd Auction Centre, if they so wish, to charge the registered card given in part or full payment, including all fees, for items successfully purchased in the auction via easyliveauction.com, and
2. Confirm that you are authorised to provide these card details to Clwyd Auction Centre through www.easyliveauction.com and agree that Clwyd Auction Centre are entitled to permit the shipping of the goods to the card holder name and card holder address provided in fulfilment of the sale.

Absentee or Commission Bids:

If you are not attending the auction in person, you may bid by completing a bidding slip and a member of staff will try to secure the item for you at the lowest possible price, and not exceeding your maximum. Please note the buyer pays an additional percentage to the final hammer price (Buyers Premium). A deposit prior to Auction may be required which is fully refundable if the item isn't won.

How may I pay for my successful bids?

We accept payment by cash, debit card, credit card or bank transfer.

(Cash is subject to a 1% handling fee and **Corporate** Debit and Credit cards will be subject to a 3% fee)

Please note that cheques are not accepted.

The Buyer's premium on Police goods is 25% (plus VAT)

The Buyer's premium on Bailiff goods is 20% (plus VAT)

Lots must be paid for and removed from the saleroom by 12 noon the following day of the auction. Late collection of goods may result in storage fees.

VAT

The majority of the items sold in the Police & Bailiff Auction will be subject to VAT, the auctioneer will state whether the lot carries VAT at the time of sale, also VAT lights will be illuminated on the rostrum. If you are in doubt whether an item carries VAT please see a sales adviser who will be able to confirm this for you.

Viewing

Viewing is on the day of Auction from 1pm. Lots cannot be viewed whilst the sale is in progress.

Sale of goods Act

PLEASE NOTE AS EVERY CUSTOMER HAS THE OPPORTUNITY TO ATTEND THE AUCTION IN PERSON THE REMEDIES UNDER THE ABOVE ACT ARE EXCLUDED FOR SECOND HAND GOODS PURCHASED. ALL GOODS DESCRIBED AS GRADED ARE CLASSED AS SECOND HAND GOODS NOT NEW GOODS WHICH DOES AFFECT CUSTOMER SATISFACTORY RIGHTS. **The Sale Of Goods Act 1979 does not apply**- you do not have the same consumer rights that you would have when purchasing from a normal retailer. **If you bid at auction, you enter into a legally binding contract to buy upon the fall of the auctioneer's hammer/gavel**

Items sold as seen

Items sold as seen the Auction does not imply or give any warranty as to whether the items are working or not. All goods sold on behalf of Authorities, Bailiffs, Finance Company's etc are sold as seen. Also all Computers are sold with this description. No refunds will be given on items 'sold as seen'.

Items sold in working order

As stated at the time of sale by the Auctioneer. The purchaser has until 4pm the following working day from auction to check the goods are working. If in this time limit the goods are found to be faulty they must be returned. The goods will be checked by a member of staff and then a reimbursement or exchange can be made. No redress of expenses can be made to the purchaser.

Packing & shipping

Shipping

We do not offer a packing and shipping service at this time. We are pleased, however to recommend Mailboxes etc. Liverpool 0151 236 5500 or email info@mbcliverpool.co.uk for your shipping needs.

All purchasers are respectfully asked to make their own arrangements for collection and/or shipping of goods purchased.

Enquiries: sales@clwydauctions.co.uk

ALL goods must be paid for by 12 noon on the Tuesday following the sale and collected by 4pm.

Any items not collected will incur a storage fee of £10 per day per lot.

COVID SAFETY MEASURES FOR GENERAL AUCTIONS AT CLWYD AUCTION CENTRE

PLEASE NOTE: to adhere with the Government Social Distancing guidelines, we will be adopting strict measures to keep all customers and staff safe. You **MUST** follow these guidelines whilst within all areas of the Clwyd Auction Centre premises.

Due to social distancing guidelines, to attend the evening auction, you must pre-book a seat, we are limited to the amount of seats available, it will be based on a first come, first served basis.

FACE COVERING MUST BE WORN ON OUR PREMISES

- To reduce the number of people on the premises at any one time you should only attend on your own.
- Online bidding is available for general auctions, therefore we suggest customers view the goods and bid online if possible.
- You must at all times maintain a safe two metre distance between yourself and others around you.
- Only 2 persons at any one time are allowed in the payment reception area. You must follow the safe distance and directional markings and new signs.
- You must use the designated entrances and exits. A one way system will be in place for viewing the goods in auction.
- Hand sanitisers are placed around our premises for customers and colleagues to use. Fast Acting Antibacterial Cleaner will also be available for our customers to use when collecting goods.
- For the safety of you and our staff, protective screens at our processing & payment area are in place. However, please limit the amount of contact with staff.
- Payment must be made using a card or bank transfer. Cash will only be accepted in exceptional circumstances.

Clwyd Auction Centre reserve the right to escort any persons off the premises who are found to be breaking these guidelines.

We have put in place measures to make sure all public areas are spotlessly clean.

However, we do ask that all attending Clwyd Auction Centre make sure that they follow the recommended Government advice:

<https://www.nhs.uk/conditions/coronavirus-covid-19/>