

Bidding in Person:

In order to buy at our auction, you must be a registered member. You will be asked to complete a user details form and to pay the Annual Registration Fee (currently £5.00 + VAT) after paying the initial registration fee, your annual membership fee is due and payable on or before 1 December each year if you wish to remain an active bidder.

You will be issued with a bidding number and a membership card, you will need to produce the membership card each time you buy. (On our Specialist auctions, Police auctions and proceeds of crime auctions you will need to show your membership card on entering the premises. If you are not yet registered it is advisable to pre-register online prior to viewing)

Your bidding number is not transferable and you should not allow others to use it.

Raise your bidding number when you wish to bid and wait for the auctioneer to acknowledge you.

If anyone else wishes to acquire the lot, they will bid against you by the same means. The auctioneer will continue taking ever-increasing bids from each interested party until all but one person drops out. The final bidder is the successful buyer and the auctioneer indicates that the lot is sold by knocking down his gavel on the rostrum and declaring the hammer price. Please note the buyer pays an additional percentage to the final hammer price. (Buyers Premium)

(Please return your bidding number when you leave the saleroom.)

Absentee or Commission Bids:

If you are not attending the auction in person, you may bid by completing a bidding slip and a member of staff will try to secure the item for you at the lowest possible price, and not exceeding your maximum.

Please note the buyer pays an additional percentage to the final hammer price (Buyers Premium). A deposit prior to Auction may be required which is fully refundable if the item isn't won.

How may I pay for my successful bids?

We accept payment by cash, debit card or bank transfer.

(Cash is subject to a 1% handling fee). Please note that cheques and Credit cards are not accepted.

The Buyers premium is currently 15% (plus VAT)

Lots must be paid for and removed from the saleroom by 12 noon the following day of the auction. Late collection of goods may result in storage fees.

VAT

The majority of items in the Police Auction will be subject to the current rate of VAT.

Viewing

Viewing is on the day of Auction from 12 noon. Lots cannot be viewed whilst the sale is in progress.

Sale of goods Act

PLEASE NOTE AS EVERY CUSTOMER HAS THE OPPORTUNITY TO ATTEND THE AUCTION IN PERSON THE REMEDIES UNDER THE ABOVE ACT ARE EXCLUDED FOR SECOND HAND GOODS PURCHASED. ALL GOODS DESCRIBED AS GRADED ARE CLASSED AS SECOND HAND GOODS NOT NEW GOODS WHICH DOES AFFECT CUSTOMER SATISFACTORY RIGHTS. **The Sale Of Goods Act 1979 does not apply**- you do not have the same consumer rights that you would have when purchasing from a normal retailer. **If you bid at auction, you enter into a legally binding contract to buy upon the fall of the auctioneer's hammer/ gavel**

Items sold as seen

Items sold as seen the Auction does not imply or give any warranty as to whether the items are working or not. All goods sold on behalf of Authorities, Bailiffs, Finance Company's etc are sold as seen.

Also all Computers are sold with this description. No refunds will be given on items 'sold as seen'.

Items sold in working order

As stated at the time of sale by the Auctioneer. The purchaser has until 4pm the following working day from auction to check the goods are working. If in this time limit the goods are found to be faulty they must be returned. The goods will be checked by a member of staff and then a reimbursement or exchange can be made. No redress of expenses can be made to the purchaser.